

Foster Care Children - No Successful Contact Frequently Asked Questions (FAQ)

Overview

This report shows Foster Care Children, in care for the entire month, who have not had a 'successful' contact - based on Progress Note entries

Contact Type: Casework Contact

Method: Face-to-Face,

where the child was the Focus and a Participant

The source of the data is CONNECTIONS.

The data is updated twice a month, the 15th and at the end of the month.

Questions / observations

A child is on the report who is AWOL (or other absence).

We recognize that absent children cannot always be contacted.

However, New York State continues to be responsible for the child and Federal guidelines require that all Foster Care Children are reported.

A child appears on the report who was successfully contacted.

Most likely the Progress Note containing the contact, was entered after the last data update - denoted in the header 'as of' date.

The child will 'drop off' the report after the next data update.

When I ran the report for the current month (i.e. the 21st) a child appeared on the report who was not on the report (for that month) at the end of the month.

Either

The child was 'successfully' contacted and the Progress Note information was entered after the mid month data update - causing the child to 'drop off' the report

Or

The child was not in continuous Foster Care - only Foster Care children in continuous care for the entire month are included in the report.

CCRS is the Tracked Child system of record, why is the report based on CONNECTIONS data?

CONNECTIONS data was used to expedite the creation of the report.

I am the current Case Manager/Case Planner on a Stage that is reporting a child with no contacts but someone else's name appears as the Case Manager/Case Planner.

The Case Manager/Case Planner is based on stage assignments at the end of the reporting month.

For example:

Case Manager-1 is assigned to stage 12345, Jan 1 - Mar 18, no contacts are made in February.

Case Manager-2 is assigned to the stage March 19th.

Case Manager-1 will continue to appear on the February report.

Case Manager-2 will appear on subsequent months with no contacts.

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The number of Foster Care Children - no successful contact is different than the number derived from data on the Case Manager: Tracked Child Contact Summary report.
[Foster Care: Total] - [With at least 1 successful Face-to-Face Contact]

The number is likely to be different.

The Summary report consists of children in care at any point in the month.

The Foster Care children in the No Successful Contact report have been in care for the entire month.